



## OVERVIEW

Urestone panels are manufactured using the highest quality polyurethane foam products that when manufactured under strict guidelines and procedures produce a truly unique product that is both aesthetically beautiful and durable.

## FAQ & HELPFUL SALES TIPS

Q. What is this product made of?

A. URESTONE products are manufactured utilizing a “Dual Layer Composite” system comprised of a high impact resistant layer followed by a medium density polyurethane foam.

Q. Is this product durable?

A. Yes, URESTONE is manufactured utilizing the dual layered technology that results in a hard solid surface that is durable and damage resistant even from a “weed-eater” or other types of normal landscaping tools.

Q. Is this product moisture resistant?

A. Yes, Polyurethane is a closed cell product and will not allow moisture to penetrate the panel even after the panel is cut for a perfect fit.

Q. Can I install this product myself?

A. Yes, anyone can handle these light weight panels. Utilizing standard carpenter tools just a few easy to use tools such as: a cordless drill (screwdriver), a circular saw (skill saw) with a wood blade (fine tooth is suggested), a caulking gun, and safety glasses. (For detailed installation instructions see the Technical Section of this binder or visit our website: [www.urestonepanels.com](http://www.urestonepanels.com))

Q. Is this product considered green?

A. Yes, the US Building Council has determined that our processes are producing a “green” product.

Q. Are these panels fire rated?

A. Our products are available in a standard version and a Fire-Retardant version. The Fire-Retardant version would take longer to ship. Our standard products can be installed around a fireplace with proper set back and non-synthetic trim. See the installation instructions contained in Technical Information section of this binder or visit our website [www.urestonepanels.com](http://www.urestonepanels.com) for further installation instructions.

Q. How long will it take me to receive my products?

A. Urestone Panels are manufactured in St. Louis, MO and most orders can be fulfilled within 7 – 10 business days. However, larger projects and custom products will extend the lead times. Please check with your local Distributor or Replications Unlimited for ETA's on these types of orders.

Q. How many different sizes do the Urestone Panels come in?

A. URESTONE is produced in two (2) different sizes. Our largest panel is 4' x 8' (the largest panel in the industry) and we produce a smaller panel that is 2' x 4'. Which panel size is best for your project depends on the square foot size of the project, which panel fits the project configuration and shipping method. All of the panel sizes can be viewed online at [www.urestonepanels.com](http://www.urestonepanels.com)

Q. How many styles & colors are available in the Urestone panels?

A. Currently there are three (4) main styles of stone panels: 1) Ledge Stone; 2) Stacked Stone; 3) Castle Stone; 4) Brick Also available is split-faced concrete pattern, and a barn wood lap siding pattern. There are currently six (6) different colors available in the stone, to view online, visit our website: [www.urestonepanels.com](http://www.urestonepanels.com) . New patterns and sizes are in the works.

Q. Does Urestone Panels come with a warranty?

A. Yes, the URESTONE Panels do have a five (5) year limited. The warranty and other information can be viewed online at [www.urestonepanels.com](http://www.urestonepanels.com)

Q. Can I request samples to ensure that I am satisfied with the color and style?

A. Yes, you can acquire samples by contacting us online at [www.urestonepanels.com](http://www.urestonepanels.com)

Q. How much do these panels weigh?

A. The panels are light weight and easy to handle. Polyurethane panels typically weigh approximately 1 - 1.5 lb. per square foot depending on style. Therefore, our 4' x 8' panels weigh approximately 32-40 lbs. while our smaller 2' x 4' panels weigh approximately 8 - 10 lbs.

Q. Can Urestone Panels be used for exterior projects and applications?

A. Yes, URESTONE Panels are perfect for exterior applications. Unlike competitive synthetic stone system, the dual layer technology provides good impact resistance to the surface and the panels resistant to damage by weed trimmers. Also the coloring system is designed for long term appearance. Urestone is perfect for wainscot, accent walls, or even entire home coverage. And with the R value of R4-5, your home will be insulated even better!

Q. Is it necessary to use the caulk?

A. No it's not necessary but it is recommended especially for exterior application. The joint seams, and the screw heads will totally disappear by using the caulking. Plus if you trim the panel to fit, it makes a nice termination into the trim. Caulking will provide the authentic look of stone work and seals the seams from water intrusion.

Q. Can Urestone Panels be used for interior projects and applications?

A. Yes, they are perfect for a fireplace surround, backsplash in the kitchen, wet bar wrap, wine cellar, accent walls, etc... These panels are truly versatile enough to be use on countless surfaces and projects.

Q. Do the URESTONE Panels have accessories?

A. Yes, Urestone has ledgers (or cap stones), corner quoins, outlet covers, electrical & water covers, and window & door trim. Urestone also has caulking and paint touch up kits to really complete a project.

Q. Where can URESTONE Panels be purchased?

A. Go online at [www.urestonepanels.com](http://www.urestonepanels.com) and click on the where to purchase link: then enter the information (zip code) for your area and determine the closest dealer distributor in your market.

Q. Are there any special tools or skill required?

A. No, simple woodworking tools are required. Only a cordless drill, jigsaw, circular saw or hand saw, rubber mallet is needed. Anyone even with minimum skills can easily install these panels. Visit [www.urestonepanels.com](http://www.urestonepanels.com) for details instructions and an installation video.

Q. Can URESTONE Panels be repaired if damaged?

A. Urestone Panels are finished with an extremely hard coat (the hardest in the industry); however, if they are damaged, yes they can be repaired simply by ordering some textured caulk and our touch up paint kit.

